



## ARMADA Training Academy

*Developing Leaders! Building Confidence! Enhancing Efficiency!*

### Terms and Conditions

Terms and Conditions | Privacy Policy  
Last updated: May 4, 2021

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Your access to and use of the Service is conditioned upon your acceptance of and compliance with these Terms. These Terms apply to all visitors, users and others who wish to access or use the Service.

By accessing or using the Service you agree to be bound by these Terms. If you disagree with any part of the terms then you must not access the Service.

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You can only use the Service for lawful purposes and in accordance with these Terms. We reserve the right to suspend your usage or terminate your account for or any or no reason, including without limitation, any violation of these Terms.

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If you wish to purchase any product or service made available through the Service ("Purchase"), you may be asked to supply certain information relevant to your Purchase including, without limitation, your credit card number, the expiration date of your credit card, your billing address, and your shipping information.

You represent and warrant that: (i) you have the legal right to use any credit card(s) or other payment method(s) in connection with any Purchase; and that (ii) the information you supply to us is true, correct and complete.



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We reserve the right to refuse or cancel your order at any time for reasons including but not limited to: product or service availability, errors in the description or price of the product or service, error in your order or other reasons.

We reserve the right to refuse or cancel your order if fraud or an unauthorized or illegal transaction is suspected.

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We are constantly updating product and service offerings on the Service. We reserve the right to withdraw or amend our Service, and any data or information we provide on the Service, in our sole discretion without notice. We may experience delays in updating information on the Service and in our advertising on other web sites. The information found on the Service may contain errors or inaccuracies and may not be complete or current. Products or services may be mispriced, described inaccurately, or unavailable on the Service and we cannot guarantee the accuracy or completeness of any information found on the Service.

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Some parts of the Service are billed on a subscription basis ("Subscription(s)"). You will be billed in advance on a recurring and periodic basis ("Billing Cycle"). Billing cycles are set either on a monthly or annual basis, depending on the type of subscription plan you select when purchasing a Subscription.

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ARMADA Ltd. will provide you with a reasonable prior notice of any change in Subscription fees to give you an opportunity to terminate your Subscription before such change becomes effective.

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We do not offer returns on any online digital products. Certain refund requests for Subscriptions may be considered by ARMADA Ltd. on a case-by-case basis and granted in sole discretion of ARMADA Ltd. Please note we do not accept retroactive discounts. If you forget to enter your coupon code, we cannot apply that discount after the fact.



## Event Return Policy and Refunds

No refunds are available if you cancel within 60 days of the event date. Your tuition can be applied to a future class if you need to postpone 30 Days prior to the event date. There are no refunds or postponements inside of 30 days from the event date.

A 75% refund of tuition is available if you cancel between 60-90 days prior to the event. If you cancel with more than 90 days before the event date, you will be eligible for a full refund, minus a 20% cancellation fee.

If you purchased an event prior to a sale, or did not realize there was a sale, we do not offer retro-active discounts for courses, so we will be unable to provide you a refund for the difference. You may not cancel your event and re-sign up to receive a new discount code either.

If you received any free gear or virtual training as part of any promotions at the time of your course signup, and you cancel within an eligible refund period, your refund will not include the price of the gear or virtual training items you received. The retail value of the free items you received will be deducted from your refund.

## Act of God Clause

If an event is cancelled for causes beyond our reasonable control, including causes such as an earthquake, flood, lightning storm, hurricane, tornado, mudslide, meteor shower, or other natural disaster, labor stoppages or slowdown, pandemics, war, invasion, or national or regional emergency ("Force Majeure Events"), we will use good faith efforts to reschedule the event within 60-90 days of the original course date. If we cannot re-schedule the event within that time frame, attendee's will be given a voucher to attend any course of their choosing within the next 12 months. If an attendee misses the course due to the inability to travel from their location due to Force Majeure Events, they will be given a voucher for a future course. If there is not a future course scheduled within 12 months, the attendee's voucher will still be valid until such time that we hold another similar event.

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If you wish to terminate your account, you may simply discontinue using the Service.



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ARMADA Ltd. may contact you by means of e-mail or by any other method in which you have provided to The SECURE Network, including phone numbers and/or mailing addresses.

## Exclusions

Some jurisdictions do not allow the exclusion of certain warranties or the exclusion or limitation of liability for consequential or incidental damages, so the limitations above may not apply to you.





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Our failure to enforce any right or provision of these Terms will not be considered a waiver of those rights. If any provision of these Terms is held to be invalid or unenforceable by a court, the remaining provisions of these Terms will remain in effect. These Terms constitute the entire agreement between us regarding our Service and supersede and replace any prior agreements we might have had between us regarding the Service.

## Changes

We reserve the right, at our sole discretion, to modify or replace these Terms at any time.

By continuing to access or use our Service after any revisions become effective, you agree to be bound by the revised terms. If you do not agree to the new terms, you must not use the Service. You are expected to check this page frequently so you are aware of any changes, as they are binding on you.

## Contact Us

If you have any questions about these Terms, please contact us at [securenetwrok@armadausa.com](mailto:securenetwrok@armadausa.com).